3. SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service</u>

Provides customer with basic local exchange telephone service. Optional features are available at an additional charge as set forth below. All rates listed below exclude applicable taxes, surcharges, regulatory assessments and fees. Local exchange services will be offered to primarily business customers.

3.1.1 <u>Descriptions - Optional Features</u>

Call Block: This services gives the customer the ability to prevent future calls from specific telephone numbers.

Caller ID with Name/Call Waiting ID/Anonymous Call Block: Caller ID With Name indicates the name of the calling party as well as the phone number; Call Waiting ID works with Caller ID to identify caller when the customer is already on the phone; Anonymous Call Block is a feature which allows customer to set phone not to ring for calls whose Caller ID is blocked. An automated message is played stating customer does not accept anonymous calls.

Call Forwarding: This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

Call Forwarding - Busy Line, Don't Answer: Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer(CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATs, Centrex.

Call Forwarding - Don't Answer: This feature allows incoming calls to a line that is not answered after a specific number of rings designated by the customer and within parameters defined by the Company to be forwarded to another line specified by the customer.

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3. SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service</u> (contd)

3.1.1 Descriptions -Optional Features (contd)

Call Forwarding – Don't Answer with Ring Control: same features as Call Forwarding –Don't Answer but allows the user to control the number of seconds or ring cycles prior to the call being forwarded.

Call Forwarding Variable: Call Forwarding Variable permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. For each call forwarded, measured local use or toll charges based on the customer's class of service will apply to the line on which CF-BL, DA is installed.

Call Forwarding Variable Multipath: is an add on feature used with Call Forward Variable to increase or decrease the number of forwarding paths on a line/trunk.

Call Waiting: Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

Call Waiting Deluxe: is a calling feature that combines the services of call waiting and caller ID but all introduces an options feature that can give the user the option to forward to voice mail, add an incoming caller to the existing conversation, and other features (availability limited to capable equipment).

Caller ID: Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit.

Caller ID With Name: Caller ID With Name is an optional service which, in addition to providing the same capabilities as Caller ID, allows a customer to see the main listed name associated with the telephone number of incoming calls.

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3. <u>SERVICE DESCRIPTIONS</u>

3.1 <u>Local Exchange Service</u> (contd)

3.1.1 Descriptions -Optional Features (contd)

Call Trace: Call Trace is an optional service which permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of the trace are not available to the customer.

Home Intercom: Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line.

Intercom Plus Service (Residential Only): Intercom Plus Service provides the following capabilities in addition to the Home Intercom feature: (a) Intercom Code Dialing which permits the user to initiate intercom calls; (b) Selective Call Transfer which permits the user to transfer an outside call to an extension; (c) call Hold which permits the user to place an outside call on hold.

Distinctive Ring Service: Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number.

Priority Call: This service provides one distinctive audible signal to the called customer when a call from one of up to six specified telephone numbers.

Return Call (*69): This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called.

Select Forward: This service allows the customer to select a maximum of six telephone numbers for forwarding.

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3. SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service</u> (contd)

3.1.1 Descriptions -Optional Features (contd)

Speed Dialing 8 code or 30 code: a telephone function by which a selected stored number can be dialed by pressing only one key. 8 code means a total of eight different numbers could be stored and 30 code means a total of 30 different numbers could be stored.

Three-way Calling: Three-way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call.

Supreme Forward Service: Supreme Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Supreme Forward Service provides customers access from any touch-tone signaling capable telephone.

Line Blocking: All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

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3. <u>SERVICE DESCRIPTIONS</u>

3.2 Exchange Service Areas

For the purposes of determining an Exchange Area Dial Tone monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria.

<u>Dial Tone Line Cell</u> (D.T.L Rate Grou	p) <u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City ExchangeAreas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

3. SERVICE DESCRIPTIONS

3.3 Residential Local Exchange Service Rates

Customers signing a 1 year term contract qualify for a 10% discount off of the rates stated in this section.

- 3.3.1 Line Costs, Connections and Features
- 3.3.1.A <u>Flat Rate Service-includes local dial tone and unlimited local standard residential calling*.</u>

	MRC
Rate Group 1	\$16.99
Rate Group 2	\$17.99
Rate Group 3	\$19.99
Rate Group 4	\$20.99

^{*}Cloud Computing Services, LLC does not allow telemarketing, the use of computerized dialing equipment or auto-dialer.

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3. SERVICE DESCRIPTIONS (cont'd)

- 3.3.1.B Cloud Computing Services, LLC Residential Local Package Service "A "includes local dial tone* and custom calling features as indicated below:
 - -unlimited local usage
 - Dial Tone Line with touch-tone
 - unlimited direct-dialed local Directory Assistance calls
 - waiver of certain nonrecurring residence charges 1
 - Cloud Computing Services, LLC Calling Card (optional)
 - choice of three specific Optional Central Office Services with each Package option

Optional Package Features: (choice of three)

Automatic Busy Redial

Automatic Call Return

Call Block (existing customers only)

Call Forwarding Busy Line

Call Forwarding-Don't Answer

Call Forward-Busy Line/Don't Answer

Call Forwarding Variable

Call Waiting

Caller ID with Name / Call Waiting ID / Anonymous Call Block

Distinctive Ring Speed Calling - 30

Three-way Calling

	MRC
Rate Group 1	\$34.99
Rate Group 2	\$39.99
Rate Group 3	\$45.99
Rate Group 4	\$49.99

*Cloud Computing Services, LLC does not allow telemarketing, the use of computerized dialing equipment or auto-dialer. Cloud Computing Services, LLC does not allow free conference calling number or modems. These calls will be subject to a surcharge.

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3. SERVICE DESCRIPTIONS (cont'd)

3.3 Residential Local Exchange Service Rates (contd.)

3.3.1.C Oblighal realure	3.3.1.C	Optional Feature
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	NRC*	MRC
Call Forwarding Variable	\$5.00	\$4.50
Three-way Calling 1	\$5.00	\$5.80
Call Waiting	\$5.00	\$5.80
Speed Dialing - 8 code	\$5.00	\$4.10
Speed Dialing - 30 code	\$5.00	\$4.35
Call Forward Busy Line	\$5.00	\$2.90
Call Forward Don't Answer	\$5.00	\$2.90
Call Forwarding Variable Multipath	\$5.00	\$4.40
Call Waiting Deluxe	\$5.00	\$5.80
Call Forwarding Don't Answer - Ring C	Control\$5.00	\$2.90
Three Way Calling With Transfer ²	\$5.00	\$5.80
Caller ID-number only	\$5.00	\$8.20
Caller ID	\$5.00	\$8.95
Call Block	\$5.00	\$6.50
Return call (*69)		\$6.30

Single Use Charges:

Call Block (each day list in use) .75 each
Call Trace \$3.00 each
Return Call (*69) .75 each

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^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring

 $^{^{1}\,\,}$ Three way calling also available on a \$0.75 per use basis.

Local or toll charges apply for originator of call even after exiting call.

3. <u>SERVICE DESCRIPTIONS</u> (cont'd)

3.3 <u>Residential Local Exchange Service Rates</u> (contd.)

3.3.1.C Optional Features (Contd)

	NRC*	<u>MRC</u>
Remote Call Forwarding (RCF)	\$10.00	\$5.80
RCF additional path following initial		
installation	\$10.00	\$5.80
Distinctive Ring I	\$10.00	\$5.80
Distinctive Ring II	\$10.00	\$5.80
Change Orders:	\$10.00	

^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring.

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COMPETITIVE LOCAL EXCHANGE CARRIER

- 3. <u>SERVICE DESCRIPTIONS</u> (cont'd)
 - 3.3 Residential Local Exchange Service Rates (contd.)
 - 3.3.1.D Reserved for future use

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3.3 Residential Local Exchange Service Rates (contd.)

3.3.1.E Line Connection Charges

First Line, per request \$40.00
Additional Line, each \$40.00
\$110.00 per hour charge if additional wiring is required

3.3.1.F Line Change Charge

First Line, per request \$26.25 Additional Line, each \$26.25

3.3.1.G Secondary Service Charge

Applies per customer request for the receiving, recording and processing of customer requests to change services or add new or additional services.

Per request

\$10.00

3.3.1.H Late Charge: 1.25% per month on unpaid balance.

3.3.1.I Returned Check Charge: \$30.00

* Non-Recurring Charge: Charge for installation - charge is non-recurring.

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3. SERVICE DESCRIPTIONS

3.4 Business Local Exchange Service Rates

Customers signing a 1 year term contract qualify for a 10% discount off of the rates stated in this section.

3.4.1 Line Costs, Connections and Features

3.4.1.A	Flat Rate Service	<u>MRC</u>
	Rate Group 1	\$34.99
	Rate Group 2	\$39.99
	Rate Group 3	\$45.99
	Rate Group 4	\$49.99

Cloud Computing Services, LLC does not allow telemarketing, the use of computerized dialing equipment or auto-dialer.

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3. SERVICE DESCRIPTIONS (cont'd)

3.4 <u>Business Local Exchange Service Rates</u> (contd.)

3.4.1.B PBX Trunks

(1) Flat Rate Service

Combination, Inward or Outward Only.(Min of 24)

1)	One year term	Monthly	Non-recurring
			<u>Installation</u>
	DOD Trunk, Per Line	\$13.00	\$45.00
	DID Trunk, Per Line	\$34.00	\$45.00
	Two Way Combo Trunk	\$34.00	\$45.00
	PBX/Attendant Trunk	\$13.00	\$45.00
2)	Two Year Term		
_,	DOD Trunk, Per Line	\$12.35	\$45.00
	DID Trunk, Per Line	\$32.30	\$45.00
	Two Way Combo Trunk	\$32.30	\$45.00
	PBX/Attendant Trunk	\$12.35	\$45.00
3)	Three Year Term		
	DOD Trunk, Per Line	\$11.75	\$45.00
	DID Trunk, Per Line	\$30.75	\$45.00
	Two Way Combo Trunk	\$30.75	\$45.00
	PBX/Attendant Trunk	\$11.75	\$45.00
		Monthly R	Leeurring Charges
4)	DID Numbers	-	
	20 Station Numbers	\$6.00	
	Non Recurring Charges –		
	DID Number Set Up, initial 20 n	numbers	\$125.00
	DID Number Set UP, each addl		\$15.00
	DID Termination		\$25.00

^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring.

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3. SERVICE DESCRIPTIONS (cont'd)

- 3.4 <u>Business Local Exchange Service Rates</u> (contd.)
 - 3.4.1.C. Reserved for future use.
 - 3.4.1.D Reserved for future use.

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3. SERVICE DESCRIPTIONS (cont'd)

3.4 <u>Business Local Exchange Service Rates</u> (contd.)

3.4.1.E Optional Features

	NRC*	MRC
Call Forwarding Variable	\$10.00	\$8.50
Three-way Calling ³	\$10.00	\$6.75
Call Waiting	\$10.00	\$8.50
Speed Dialing - 8 code	\$10.00	\$6.00
Speed Dialing - 30 code	\$10.00	\$6.50
Call Forward Busy Line	\$10.00	\$3.50
Call Forward Don't Answer	\$10.00	\$4.50
Three Way Calling With Transfer 4	\$10.00	\$6.75
Flexible Call Forwarding (FCF)	\$10.00	\$30.00
FCF with Audio Calling Name	\$10.00	\$30.00
Caller ID, number only	\$10.00	\$8.50
Caller ID, per line	\$10.00	\$11.25
Return Call (*69) per line	\$10.00	\$6.75
Select Call Forwarding per line	\$10.00	\$4.50

Per call charges

Call Block – each day list is active	\$0.50 per day
Call Trace	\$3.00 per activation
Return Call (*69) - each activation	\$0.75
Select Call Forwarding	\$0.50
Three Way Calling, each activation	\$0.75

* Non-Recurring Charge: Charge for installation - charge is non-recurring.

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³ Three way calling also available on a \$0.75 per use basis.

⁴ Local or toll charges apply for originator of call even after exiting call.

- 3. <u>SERVICE DESCRIPTIONS</u> (cont'd)
 - 3.4 <u>Business Local Exchange Service Rates</u> (contd.)
 - 3.4.1.F Reserved for future use.

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COMPETITIVE LOCAL EXCHANGE CARRIER

- 3. <u>SERVICE DESCRIPTIONS</u> (cont'd)
 - 3.4 Business Local Exchange Service Rates (contd.)
 - 3.4.1.G Reserved for future use.

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3. <u>SERVICE DESCRIPTIONS</u> (cont'd)

3.4 Business Local Exchange Service Rates (contd.)

3.4.1.H Line Connection Charges

First Line, per a	NRC* \$50.00 \$50.00
T' 01 0	

3.4.1.I Line Change Charge

First Line, per request \$43.50 Additional Line, each \$43.50

3.4.1.J Secondary Service Charge

Applies per customer request for the receiving, recording and processing of customer requests to change services or add new or additional services.

Per request

\$10.00

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^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring.

3. SERVICE DESCRIPTIONS (cont'd)

3.4 Business Local Exchange Service Rates (contd.)

3.4.1.K Reserved for future use.

3.4.1.L Premise Work Charge

	<u>RC</u> **
First 15 minute or fraction thereof	\$37.25
Each Additional 15 minute increment or fraction	\$11.00

3.4.1.M Toll Restriction

Provides blocking of 1+, 101XXXX, 976, 900 and screening information to prevent operator assisted calls from being billed to subscriber's line.

	NRC*	<u>MRC</u>
Selective Class of Call Screening		
per line (initial)	no charge	no charge
Subsequent blocking per line	\$40.00	none
per PBX trunk	\$40.00	none

3.4.1.N <u>Directory Listings</u>

Non-recurring charge applies to customer requested changes in directory listings, except for changing from non-published/non-listed to a listed number.

	NRC*	<u>MRC</u>
Non-listed	\$12.00	\$4.00

^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring.

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^{**} Recurring Charge - charge will recur on a monthly basis

3. <u>SERVICE DESCRIPTIONS</u> (cont'd)

3.4	Business Local	Evahanca Carrias Datas	(contd)
3.4	Business Local	Exchange Service Rates	(conta.)

3.4.1.N	Directory Listings (contd.)		
	Non-Published Additional Listings	\$20.00 \$20.00	
3.4.1.O	Reconnection Charge		
	\$20.00 per line		
3.4.2	T-1/DS-3 Rates	MRC	<u>NRC</u>
	Full T-1 Port (1.54 MBPS) Density Cell 1 Density Cell 2 Density Cell 3 Density Cell 4	\$308.00 \$329.00 \$351.00 \$395.00	
	DS-3 Port (45 MBPS per meg) Ethernet Port (price per meg)	\$125.00 \$800.00	\$300.00 \$800.00

^{3.4.3} Returned Check Charge: \$30.00

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^{3.4.4} Late Charge: 1.5% per month on unpaid balance.

^{*} Non-Recurring Charge: Charge for installation - charge is non-recurring.

3. SERVICE DESCRIPTIONS (cont'd)

3.5 Toll Presubscription

3.5.1 Toll Presubscription Description

Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other services.

An IXC must use Feature GroupD (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

3. SERVICE DESCRIPTIONS (Cont'd)

3.5 Toll Presubscription

3.5.1 Toll Presubscription Description (Cont'd)

Selection of toll presubscription provider by an end user is subject to the terms and conditions following:

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1 following.

3.5.2 Presubscription Charge Application

3.5.2.A. End user choices for toll presubscription:

Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

SERVICE DESCRIPTIONS (Cont'd)

3.5 <u>Toll Presubscription</u> (Cont'd)

3.5.2 Presubscription Charge Application (Cont'd)

If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process. If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

3.5.3 End User Charge Discrepancy

When a discrepancy is determined regarding an end user's Designation

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3. SERVICE DESCRIPTIONS (Cont'd)

3.5 Toll Presubscription (cont'd)

3.5.3 End User Charge Discrepancy (cont'd)

of a presubscription IXC, the following applies depending upon the situation described:

- -A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- -When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- -If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order

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3. SERVICE DESCRIPTIONS (Cont'd)

3.5 Toll Presubscription (cont'd)

End User Charge Discrepancy (cont'd) 3.5.3

Verification of Orders for Telemarketing has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

3.5.4. PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

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3. <u>SERVICE DESCRIPTIONS</u> (Contd.)

3.5 <u>Toll Presubscription</u> (cont'd)

3.5.4. PIC Switchback Option-Business/Residence (cont'd)

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

PIC Switchback Charge/Residence: \$5.00

3.6 Additional Caller ID Service Information

3.6.1 General

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

3.6.2 Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

3.6.2.A. Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access.

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3. <u>SERVICE DESCRIPTIONS</u> (Contd.)

3.6 Additional Caller ID Service Information (contd.)

3.6.2 Caller ID Blocking (contd.)

lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Per the FCC Caller ID order, Caller ID Blocking-Per Call is provided to all customer at no charge.

Per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other pay stations used by the general public and party lines.

3.6.2.B. Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge for victims of domestic violence, domestic violence programs, social welfare agencies, health and counseling centers, public service hotlines, law enforcement agencies and staff thereof. In addition, all customers call request per line blocking at no charge. Per line blocking call be deactivated by dialing *67 (1167 from a rotary phone) prior to placing the call.

3.6.3 Special Conditions for Caller ID

3.6.3.A An originating caller's data may not be displayed to the called party under the following conditions:

The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscriber to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone. The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.

3. <u>SERVICE DESCRIPTIONS</u> (Contd.)

3.6 Additional Caller ID Service Information (contd.)

3.6.3.A Special Conditions for Caller ID (contd)

incoming call during the first ring interval.

Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.

Caller ID Service cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.

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3. SERVICE DESCRIPTIONS (Cont'd.)

3.6.3 Additional Caller ID Service Information (cont'd.)

3.6.3.A Special Conditions for Caller ID (cont'd)

The calling party has activated blocking.

Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI

ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

Caller ID services are available on all long distance calls where technically feasible.

All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.

All calling data will be passed, even for customer who do not subscribe to Caller ID.

Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call Blocking.)

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3. <u>SERVICE DESCRIPTIONS</u> (Cont'd.)

3.7 Additional Call Trace Service Information

3.7.1 General

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code (*57) immediately after terminating the call, thus enabling the Company's equipment to record the incoming call detail (not the conversation). Call trace information will only be given to law enforcement agencies and not to the subscriber. Incoming call detail includes: The calling number, the time the trace was activated, and in some locations, the time the traced call was received. The customer is required to contact the telephone company business office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated. Only calls from locations with compatible signaling services are traceable using Call Trace. Call Trace is available on a usage sensitive basis only.

3.8 Call Blocking

The Company provides blocking of access to information access telephone service. The Company will not remove blocking of access to information access telephone service without authorization from the Customer. Customers may request that blocking be removed from their lines.

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers.

3.8.1 900 and 976 Blocking - allows the subscriber to block all calls beginning with the prefixes 900 and 976 from being placed.

The Company shall provide blocking, where technically feasible, at no charge on a one-time basis to all telephone subscribers.

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COMPETITIVE LOCAL EXCHANGE CARRIER

3. <u>SERVICE DESCRIPTIONS</u> (Cont'd.)

3.8 <u>Call Blocking</u> (cont'd)

3.8.1 900 and 976 Blocking (cont'd)

The Company may charge an NRC for each subsequent request for blocking or unblocking pay-per-call services.

A Customer who transfers service to a new location and is served by the same local exchange carrier shall be able to maintain blocking of pay-per-call service without any additional charge to establish blocking at the new location.

Requests by Customers to remove pay-per-call blocking must be in writing to the Company.

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- 3. SERVICE DESCRIPTIONS (Cont'd.)
 - 3.8 Call Blocking (cont'd.)
 - 3.8.2 Voluntary Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer dialed call that has a long distance charge associated with it.

Toll Restriction will not block 911 (Emergency) or 1+8XX (Toll Free) calls.

The Company will not be liable for any charge incurred when any long distance 3.8.3 carrier or alternative operator service provider accepts third number billed or collect calls.

Blocking Service is available where equipment and facilities permit.

Changes to blocking options made subsequent to the initial configuration of service will be subject to nonrecurring change charges. No charge applies to initial requests.

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4 - EXCHANGE AND LOCAL CALLING AREAS

4.1 Verizon Pennsylvania Local Exchange Areas

X = Service is available

Classification of exchanges:

		Business	Residence
	D.T.L.Rate Group		
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	<u>Line</u>
Alexandria	4	X	X
Aliquipppa	4	X	X
Allentown	3	X	X
Altoona	4	X	X
Ambridge	3	X	X
Annville	4	X	X
Ashland	4	X	X
Austin	4	X	X
Avella	4	X	X
Avis	4	X	X
Avondale	4	X	X
	4	X	X
Baden	4	X	X
Barnesboro		X	X
Bath	4	X	X
Beaver Falls	4	X	X
Bedminster	4	X	X
Bellefonte	4		X
Belle Vernon	4	X	
Bellwood	4	X	X
Berwick	4	X	X
Bessemer	4	X	X
Bethlehem	3	X	X
Big Run	4	X	X
Black Lick	4	X	X

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

A – Service is available	Rate Group	Business	Residence
Exchange Area		<u>Ind.</u> Line	<u>Ind.</u> Line
Exchange ratea		<u>Diric</u>	<u>Eme</u>
Blairsville	4	X	X
Bloomsburg	4	X	X
Boalsburg	4	X	X
Bolivar	4	X	X
Bradford	4	X	X
Brownsville	4	X	X
Buckingham	4	X	X
Burgettstown	4	X	X
Bushkill	4	X	X
California	4	X	X
Canonsburg	4	X	X
Carbondale	4	X	X
Carbondale	4	X	X
Carrolltown	4	X	X
Carversville	4	X	X
Catasauqua	3	X	X
Catawissa	4	X	X
Center Point	4	X	X
Centre Hall	4	X	X
Charleroi	4	X	X
Cherry Tree	4	X	X
Chester Springs	4	X	X
Clairton	3	X	X
Clarion	4	X	X
Claysville	4	X	X
Clearfield	4	X	X
Clymer	4	X	X
Coatesville	4	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

	Rate Group	<u>Business</u>	<u>Residence</u>
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	<u>Line</u>
Collegeville	3	X	X
Connellsville	4	X	X
Coudersport	4	X	X
Cresco	4	X	X
Cresson	4	X	X
Curwensville	4	X	X
Danville	4	X	X
Dauphin	4	X	X
Dawson	4	X	X
Derry	4	X	X
Donora	4	X	X
Downingtown	3	X	X
Doylestown	3	X	X
Dublin	4	X	X
DuBois	4	X	X
Eagle	4	X	X
Easton	3	X	X
East Palestine	4	X	X
Ebensburg	4	X	X
Elizabeth	4	X	X
Ellwood City	4	X	X
Elysburg	4	X	X
Endeavor	4	X	X
Exton	3	X	X
Fairchance	4	X	X
Farmington	4	X	X
Fayette City	4	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

		Business	Residence
	Rate Group		
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		Line	<u>Line</u>
Finleyville	4	X	X
Fleetwood	4	X	X
Frackville	4	X	X
Freeland	4	X	X
Frenchville	4	X	X
Galeton	4	X	X
Girardville	4	X	X
Glen Campbell	4	X	X
Glenmoore	4	X	X
Glenwillard	4	X	X
Green Lane	4	X	X
Greensburg	3	X	X
Greenville	4	X	X
Grove City	4	X	X
Halifax	4	X	X
Hamburg	4	X	X
Hamlin	4	X	X
Harleysville	3	X	X
Harrisburg	3	X	X
Hastings	4	X	X
Hawley	4	X	X
Hazelton	3	X	X
Hellertown	4	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

X = Service is available	D	Business	Residence
	Rate Group	<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	Line
			
Herminie	4	X	X
Hollidaysburg	4	X	X
Homer City	4	X	X
Honesdale	4	X	X
Honey Brook	4	X	X
Hookstown	4	X	X
Houtzdale	4	X	X
Hummelstown	4	X	X
Huntingdon	4	X	X
Imperial	4	X	X
Indiana	4	X	X
Jeannette	3	X	X
Jermyn	4	X	X
Jersey Shore	4	X	X
Jim Thorpe	4	X	X
Kane	4	X	X
Kemblesville	4	X	X
Kennett Square	3	X	X
Kingston	3	X	X
Kulpmont	3	X	X
Kutztown	4	X	X
LakeAriel	4	X	X
Lake Como	4	X	X
Lancaster	3	X	X
Landenberg	4	X	X
Landisville	3	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

The Bollytoo to available		<u>Business</u>	Residence
	Rate Group		
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	Line
Lansdale	3	X	X
Latrobe	4	X	X
Lebanon	3	X	X
Leeper	4	X	X
Lehighton	4	X	X
Lenape	4	X	X
Lewistown	4	X	X
Ligonier	4	X	X
Line Lexington	3	X	X
Lock Haven	4	X	X
Lords Valley	4	X	X
Lowellville	4	X	X
Ludlow	4	X	X
Mahaffey	4	X	X
Mahanoy City	4	X	X
Marchand	4	X	X
Marienville	4	X	X
Marion Center	4	X	X
Masontown	4	X	X
McAdoo	4	X	X
McLellandtown	4	X	X
McDonald	4	X	X
McMurray	3	X	X
McVeytown	4 ·	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

		<u>Business</u>	Residence
	Rate Group		
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		Line	Line
			•
Mechanicsburg	3	X	X
Mendenhall	4	X	X
Mercer	4	X	X
Middletown	4	X	X
Midland	4	X	X
Millersville	4	X	X
Millheim	4	X	X
Millville	4	X	X
Milton	4	X	X
Minersville	4	X	X
Monessen	3	X	X
Monongahela	4	X	X
Moosic	4	X	X
Morrisville	3	X	X
Mortonville	4	X	X
Moscow	4	X	X
Moutaintop	4	X	X
Mount Carmel	4	X	X
Mount Gretna	4	X	X
Mount Jewett	4	X	X
Mount Pleasant	4	X	X
Mount Pocono	4	X	X
Mount Union	4	X	X
Nanticoke	4	X	X
Nazareth	4	X	X

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

71 Solvice is available		Business	Residence
	Rate Group		
	*	<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	Line
Nesaquehoning	4	X	X
New Castle	4	X	X
New Florence	4	X	X
Newfoundland	4	X	X
New Hope	4	X	X
New Kensington	3	X	X
New Philadelphia	4	X	X
New Salem	4	X	X
Newtown	3	X	X
Northampton	4	X	X
Northumberland	4	X	X
North Wales	3	X	X
Numidia	4	X	X
Oakdale	4	X	X
Olyphant	3	X-	X
Orwigsburg	4	X	X
Osceola Mills	4	X	X
Oxford	4	X	X
Palmyra	4	X	X
Paris	4	X	X
Parkesburg	4	X	X
Parkwood	4	X	X
Patton	4	X	X
Pennsburg	4	X	X

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

		Business	<u>Residence</u>
	Rate Group		
		<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	<u>Line</u>
Perkasie	4	X	X
Perryopolis	4	X	X
Philadelphia - See Page 13			
Philipsburg	4	X	X
Phoenixville	3	X	
Pittsburgh - See Page 14			
Pittston	3	X	X
Plumsteadville	4	X	X
Plymouth	4	X	X
Point Marion	4	X	X
Portage	4	X	X
Port Allegany	4	X	X
Pottstown	3	X	X
Pottsville	3	X	X
Pughtown	4	X	X
Punxsutawey	4	X	X
Quakertown	4	X	X
Reading	3	X	X
Renovo	4	X	X
Republic	4	X	X
Rew	4	X	X
Reynoldsville	4	X	X
Riegelsville	4	X	X
Rochester	4	X	X
Roulette	4	X	X

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

A Bolyleo is available		<u>Business</u>	Residence
	Rate Group		
	*	<u>Ind.</u>	<u>Ind.</u>
Exchange Area		Line	Line
D 6.1	2	W	v
Royersford	3	X	X
Russell	4	X	X
Saint Clair	4	X	X
Saxton	4	X	X
Schuylkill Haven	4	X	X
Schwenksville	4	X	X
Scottsdale	4	X	X
Scranton	3	X	X
Shamokin	4	X	X
Sharon	3	X	X
Sharpsville	4	X	X
Shenandoah	4	X	X
Slatington	4	X	X
Smethport	4	X	X
Smithfield	4	X	X
Smiths Ferry	4	X	X
Smock	4	X	X
Snow Shoe	4	X	X
Souderton	3	X	X
Springdale	3	X	X
Spring Mills	4	X	X
Springtown	4	X	X
State College	3	X	X
Strasburg	4	X	X
Stroudsburg	4	X	X
ou oudsourg	-		

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

TI SOLVIO IS WIGHTSOLD		Business	Residence
	Rate Group		
	-	<u>Ind.</u>	<u>Ind.</u>
Exchange Area		<u>Line</u>	<u>Line</u>
Sugar Grove	4	X	X
Sunbury	4	X	X
Sykesville	4	X	X
Tamaqua	4	X	X
Tarentum	4	X	X
Taylor	3	X	X
Tidoute	4	X	X
Tionesta	4	X	X
Tyrone	4	X	X
Ulysses	4	X	X
Uniontown	4	X	X
Unionville	4	X	X
Upper Black Eddy	4	X	X
Wallenpaupack	4	X	X
Wampum	4	X	X
Warren	4	X	X
Washington	4	X	X
Washingtonville	4	X	X
Weatherly	4	X	X
West Alexander	4	X	X
West Chester	3	X	X
West Grove	4	X	X
West Middlesex	4	X	X
West Newton	4	X	X

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

•		Business	<u>Residence</u>
	Rate Group		<u>Ind.</u>
Exchange Area		Line	<u>Line</u>
Westtown	3	X	X
White Haven	4	X	X
Wilkes-Barre	3	X	X
Williamsport	4	X	X
Winburne	4	X	X
Woolrich	4	X	X
Wycombe	4	X	X
Wyoming	3	X	X
Yardley	3	X	X
Youngsville	4	X	X
Youngwood	4	X	X
Zelienople	4	X	X

4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania, Local Exchange Areas</u> (Cont'd)

X = Service is available

Exchange Area	Central Office District	Rate Group	Business Ind. Line	Residence Ind. Line
Philadelphia Zone				
1	Baldwin	1	X	X
	Poplar	1	X	X
	Regent	1	X	X
	Locust	1	X	X
	Market	1	X	X
	Pennypacker	1	X	X
	Dewey	1	X	X
2	City-West	2	X	X
	Overbrook	2	X	X
	Eastwick, Saratoga	2	X	X
	University City	2	X	X
3	Oak Lane	2	X	X
	Chestnut Hill	2	X	X
	Manayunk	2	X	X
	Germantown	2	X	X
	Davenport (Logan)	2	X	X
4	Fox Chase	2	X	X
	Torresdale, Bustleton	2	X	X
	Frankford, Mayfair	2	X	X

All of the Philadelphia Suburban Exchange Area is in Rate Group 3.

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

X = Service is available

Exchange Area	Central Office District	Rate Group
Pittsburgh Zone		
1	Allentown Downtown North Side Oakland Squirrel Hill	1 1 1 1
2	West View Bellevue	2 2
3	Sharpsburg Millvale	2 2
4	Braddock Wilkinsburg	2 2
5	Homestead	2
6	Carrick Mount Lebanon	2 2
7	Crafton McKees Rocks	2 2
8	East Liberty	2

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4 - EXCHANGE AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Rate Group

Pittsburgh Suburban Zone

3

<u>Alexandria</u>

Alexandria

McConnellstown (Embarq)

Huntingdon

Aliquippa

Aliquippa

Hookstown

Ambridge

Pitb. Subn. Zone 16

Baden

Glenwillard

Rochester

Allentown

Allentown

Nazareth

Bath Bethlehem

New Smithville (Verizon North) New Tripoli (Verizon North)

Catasauqua

Northampton Riegelsville

Coopersburg (Commonwealth

Slatington

Tel.) Easton

Springtown

Emmaus (Verizon North)

Topton (Conestoga Tel. & Tel. Co.)

Hellertown

Ironton (Ironton Tel. Co.)

Kutztown

Altoona

Hollidaysburg

Altoona Bellwood

Tyrone

Cresson

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas (Cont'd)</u>

Ambridge

Aliquippa

Glenwillard

Ambridge

Pitb. Subn. Zone 16

Baden

Annville

Annville

Lebanon Mt. Gretna

Hershey (Verizon North)
Jonestown (Verizon North)

Palmyra

Ashland

Ashland

Kulpmont

Frackville

Mt. Carmel

Girardville

Shenandoah

<u>Austin</u>

Austin

Coudersport

Avella

Avella

Washington

Burgettstown

<u>Avis</u>

Avis

Lock Haven

Jersey Shore

Woolrich

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COMPETITIVE LOCAL EXCHANGE CARRIER

Unionville

Westtown

West Chester West Grove

Hockessin, DE (Verizon - DE)

Wilmington, DE. (Verizon - DE)

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania. Local Exchange Areas</u> (Cont'd)

Avondale

Avondale Coatesville Kemblesville Kennett Square

Landenberg
Lenape
Mendenhall
Mortonville
Oxford

<u>Baden</u>

Aliquippa Baden
Ambridge Rochester

Barnesboro

Barnesboro Glen Campbell
Carolltown Hastings
Cherry Tree Patton

Bath

Allentown Nazareth
Bath Northampton
Bethlehem Slatington
Catasauqua
Easton

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Local Exchange Areas (Cont'd)

Beaver Falls

Beaver Falls

Hookstown

Darlington (Windstream)

Midland

Ellwood City

Rochester Wampum

Enon Valley (Windstream)

Zelienople

Bedminster

Bedminster

Perkasie

Carversville Doylestown Plumsteadville Quakertown

Dublin

Ferndale (Commonwealth Tel)

Bellefonte

Bellefonte

Snow Shoe

Boalsburg Centre Hall Spring Mills State College

Howard (Embarq)

Zion (Embarq)

Belle Vernon

Belle Vernon

Monessen

California Charleroi Donora

Monongahela Perryopolis West Newton

Fayette City

Bellwood

Altoona

Tyrone

Bellwood

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

Berwick

Berwick

Shickshinny (Commonwealth Tel.)

Bloomsburg

Wapwallopen (Commonwealth Tel.)

Bessemer

Bessemer

New Castle

Bethlehem

Allentown

Ironton (Ironton Tel. Co.)

Bath Bethlehem Catasaugua Nazareth Northampton

Coopersburg (Commonwealth Tel.)

Riegelsville Slatington

Easton

Springtown

Hellertown

Big Run

Big Run

Punxsutawney

Black Lick

Black Lick Blairsville Homer City Indiana

Blairsville

Black Lick

Homer City

Blairsville Bolivar Indiana Latrobe

Derry

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

Verizon Pennsylvania Local Exchange Areas (Cont'd) 4. l

Bloomsburg

Berwick

Numidia

Bloomsburg

Orangeville (Commonwealth Tel.)

Catawissa

Danville Millville Washingtonville

Boalsburg

Bellefonte Boalsburg Spring Mills

Centre Hall

State College

Bolivar

Blairsville

New Florence

Bolivar

Bradford

Bradford

Rew

Duke Center (Armstrong North)

Smethport

Eldred

Mount Jewett

Limestone, N.Y. (Verizon - NY)

Brownsville

Brownsville

California Smock Charleroi Uniontown

New Salem

Republic

Buckingham

Buckingham

New Hope

Carversville

Phila. Subn. Zone 45

Doylestown

Wycombe

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

Burgettstown

Avella

Murdocksville (Armstrong)

Burgetts town

Paris

McDonald

Midway (Windstream)

Bushkill

Bushkill

Stroudsburg, N.J.

Lords Valley

(Verizon - N.J.)

Stroudsburg

California

Belle Vernon

Charleroi

Brownsville

Fayette City

California

Canonsburg

McMurray

Canonsburg Hickory

Pitb, Subn Zone 13

(Hickory Tel. Co.)

Washington

McDonald

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Local Exchange Areas</u> (Cont'd)

Carbondale

Carbondale

Jermyn

Chapman Lake (Verizon North)

Olyphant

Clifford (The North-Eastern PA.Tel. Co.)

Scranton

Forest City (The North-Eastern Pa. Tel. Co.)

Waymart (The South Canaan Tel. Co.)

Carrolltown

Barnesboro

Hastings

Carrolltown

Patton

Ebensburg

Carversville

Bedminster

Dublin

Buckingham

New Hope

Carversville

Plumsteadville

Doylestown

Wycombe

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania. Local Exchange Areas</u> (Cont'd)

Catasauqua

Allentown Nazareth
Bath Northampton
Bethlehem Riegelsville
Catasauqua Slatington
Easton Springtown

Hellertown

Ironton (Ironton Tel. Co.)

Catawissa

Bloomsburg Elysburg Catawissa Numidia Danville

Center Point

Center Point Phila. Subn. Zone 30
Collegeville North Wales
Harleysville Schwenksville

Lansdale

COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Centre Hall

Bellefonte Millheim
Boalsburg Spring Mills
Centre Hall State College

Charleroi

Belle Vernon Donora
Brownsville Fayette City
California Monessen
Charleroi Monongahela

Cherry Tree

Barnesboro Glen Campbell

Cherry Tree Clymer

Chester Springs

Chester Springs Phoenixville
Eagle Pughtown
Exton Royersford

Phila. Subn. Zone 28

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Clairton

Clairton

Pitb. Subn. Zone 10

Elizabeth

Pitb. Subn. Zone 11

Clarion

Clarion

Sligo (Windstream)

Knox (Windstream)

Strattanville (Windstream)

Leeper

Shippenville (Windstream)

Claysville

Claysville

West Alexander

Washington

Clearfield

Clearfield

Osceola Mills

Curwensville

Philipsburg Winburne

Frenchville

Clymer

Clymer

Indiana

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Coatsville

Avondale
Coatesville
Dowingtown
Eagle
Exton
Glenmoore
Honey Brook
Kennett Square

Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown

Collegeville

Center Point
Collegeville
Green Lane
Harleysville
Landsdale
North Wales
Phila. Subn. Zone 29

Phila. Subn. Zone 30 Phila. Subn. Zone 31 Phoenixville Pottstown

Royersford Schwenksville Souderton

Connellsville

Connellsville Dawson Mount Pleasant Scottdale Uniontown

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Coudersport

Austin

Coudersport

Roulette

Ulysses

Cresco

Cresco

Lords Valley

Newfoundland Stroudsburg

Mount Pocono

Cresson

Altoona

Cresson

Hollidaysburg

Portage

Ebensburg

Curwensville

Clearfield

Curwensville

Mahaffey

Danville

Bloomsburg

Catawissa

Danville Elysburg Sunbury

Washingtonville

Northumberland

<u>Dauphin</u>

Dauphin

Halifax

Harrisburg Zone 1

Dawson

Connellsville

Dawson

Perryopolis Scottdale

Derry

Blairsville

Derry

Greensburg Latrobe

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd) 4.1

Donora

Belle Vernon

Charleroi

Donora

Elizabeth

Monessen Monongahela

Downingtown

Chester Springs

Coatesville

Downingtown

Eagle Exton

Glenmoore Honey Brook Lenape

Mortonville

Phila. Subn. Zone 28

Pughtown West Chester

Westtown

Doylestown

Buckingham

Carversville

Doylestown Dublin

Line Lexington

Phila. Subn. Zone 45

Plumsteadville

Wycombe

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Dublin

Bedminster

Line Lexington

Buckingham

Perkasie

Carversville Doylestown Dublin

Plumsteadville Quakertown Souderton

Lansdale

<u>DuBois</u>

Brockway (Windstream)

Penfield (Windstream)

DuBois

Reynoldsville

Luthersburg (Windstream)

Sykesville

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Eagle

Chester Springs

Phila, Subn. Zone 28

Coatesville Downingtown Phoenixville Pughtown

Eagle

Royersford

Exton

West Chester

Glenmoore

Easton

Allentown

Nazareth

Bethlehem

Phillipsburg, N.J. (Verizon - N.J.)

Bloomsbury, N.J. (Verizon - N.J.)

Riegelsville

Catasauqua

Springtown

Easton

Upper Black Eddy

Hellertown

East Palestine

East Palestine, Pa.

Rogers, O. (AMERITECH, O.)

East Palestine, O. (AMERITECH, O.) New Waterford, O. (AMERITECH, O.)

Ebensburg

Carrolltown

Ebensburg

Colver (Windstream)

Cresson

Nanty-Glo (Verizon North) Johnstown (Verizon North)

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Eldred

Bradford

Port Allegheny

Duke Center

Rew

(Armstrong North)

Smethport

Eldred

Elizabeth

Clairton

Monongahela

Donora

Pitb. Subn. Zone 10

Elizabeth

Pitb. Subn. Zone 11

Ellwood City

Beaver Falls

Wampum

Ellwood City

New Castle

Zelienople

Portersville (Embarq)

Elysburg

Catawissa

Mt. Carmel

Danville Elysburg Numidia Shamokin Sunbury

Kulpmont

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

Endeavor

Endeavor

Tionesta

Tidioute

Exton

Chester Springs Coatesville

Downingtown

Eagle

Exton Glenmoore Lenape

Mortonville

Phila. Subn. Zone 28

Pughtown West Chester Westtown

Fairchance

Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown

Farmington

Farmington

Uniontown

Fayette City

Belle Vernon California Charleroi

Fayette City Monessen Perryopolis

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

<u>Finleyville</u>

Finleyville Pitb. Subn. Zone 11 McMurray Pitb. Subn. Zone 12

Monongahela

Fleetwood

Fleetwood Reading

Kutztown Topton (The Conestoga Tel. And Tel. Co)

Leesport (Commonwealth Tel.)

Oley (The Conestoga Tel. And Tel. Co.)

Frackville

Ashland Minersville
Frackville Pottsville
Girardville Saint Clair
Mahanoy City Shenandoah

Freeland

Freeland Weatherly
Hazleton White Haven

McAdoo

COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Frenchville

Clearfield Snow Shoe Frenchville Winburne

Philipsburg

Galeton

Galeton

Girardville

Ashland Mahanoy City Frackville Shenandoah

Girardville

Glen Campbell

Barnesboro Glen Campbell

Cherry Tree

Glenmoore

Chester Springs Glenmoore
Coatesville Honey Brook

Dowingtown Morgantown (the Conestoga Tel. & Tel. Co.)

Eagle Parkesburg
Exton Pughtown
Green Hills (The Conestoga West Chester

Tel & Tel. Co.)

Glenwillard

Aliquippa Pitb. Subn. Zone 15 Ambridge Pitb. Subn. Zone 16

Glenwillard

Cloud Computing Concepts, LLC.

Telephone - Pa. P.U.C. No. 2

Section 4 - Local Exchange Calling Zones

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd) 4.1

Green Lane

Center Point

Quakertown

Collegeville

Schwenksville

Green Lane

Souderton

Harleysville

Sassamansville (The Conestoga Tel & Tel. Co)

Lansdale Pennsburg

Perkasie

Greensburg

Delmont (Windstream)

Latrobe

Greensburg

New Alexandria (Windstream)

Herminie

Youngwood

Jeannette

Kecksburg (Citizens Tel. Co. of Kecksburg)

Greenville

Greenville

Transfer (The Pymatuning Ind. Tel. Co.)

Sharpsville

Sheakleyville (Windstream)

Grove City

Blacktown (Embarq)

Mercer

Grove City

Wesley (Verizon North)

Harrisville (Embarq

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4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

<u>Halifax</u>

Dauphin Harrisburg Zone 1

Elizabethville (Commonwealth Tel.) Millersburg (Commonwealth Tel.)

Halifax

Hamburg

Hamburg Leesport (Commonwealth Tel.)

Kempton (Verizon North) Reading

Hamlin

Hamlin Olyphant
Lake Ariel Scranton
Moscow Wallenpaupack

Newfoundland

Harleysville

Center Point North Wales
Collegeville Perkasie

Green Lane Phila. Subn. Zone 30
Harleysville Schwenksville
Lansdale Souderton

Line Lexington

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COMPETITIVE LOCAL EXCHANGE CARRIER

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 Verizon Pennsylvania Inc. Local Exchange Areas (Cont'd)

<u>Harrisburg</u>

Zone 1

Dauphin Marysville (Embarq)
Halifax Mechanicsburg
Harrisburg Zone 1 Middletown

Harrisburg Zone 2 Shellsville (Verizon North)

Hershey (Verizon North)

Hummelstown

Lewisberry (Commonwealth Tel.)

Zone 2

Harrisburg Zone 1 Hummelstown Harrisburg Zone 2 Middletown

Hershey (Verizon North)

Hastings

Barnesboro Hastings Carrolltown Patton

Hawley

Hawley Newfoundland Honesdale Wallenpaupack

Lords Valley

Hazelton

Conyngham - Drums (Commonwealth Tel.) Nuremburg (Commonwealth Tel.)

Freeland Weatherly
Hazelton White Haven

McAddo

Hellertown

Allentown Hellertown
Bethlehem Riegelsville
Catasauqua Springtown

Easton

4 - EXCHANGES AND LOCAL CALLING AREAS (Cont'd)

4.1 <u>Verizon Pennsylvania Inc. Local Exchange Areas</u> (Cont'd)

Herminie

Greensburg

Jeannette

Herminie

Pitb. Subn. Zone 23

Hollidayburg

Altoona

Hollidaysburg

Cresson

Homer City

Black Lick

Blairsville

Homer City Indiana

Honesdale

Beach Lake (Verizon North)

Galilee (Verizon North)

Hawley

Honesdale Lake Ariel Lords Valley Pleasant Mount (The North-Eastern Pa. Tel. Co.)

South Canaan (The South Canaan Tel. Co.)

Wallenpaupack

Waymart (The South Canaan Tel. Co.)